

**U MOBILE POSTPAID PLAN WITH GOBIZ BASIC
THE ADDENDUM (16 AUGUST 2019)**

GoBiz Basic Terms and Conditions

General

1. Eligibility

- a. GoBiz Basic plan (“Plan”) is only applicable to non-U Mobile subscribers who:
- (i) apply for U Mobile’s payment processing services made available at www.gobiz.com.my (“Merchant Application”);
 - (ii) fulfill all the requirement and provide all the supporting documents required as part of the Merchant Application;
 - (iii) received notification from U Mobile that the Merchant Application has been approved; and
 - (iv) has been assigned a valid merchant ID by U Mobile (“MID”).
- b. This Plan is available at select U Mobile dealers as listed at www.gobiz.com.my .
- c. This Plan is available from 28 August 2019 until further notice.

2. Bundled Plan

- a. The Plan is a bundled plan which comes with the following service:
- (i) GoBiz merchant payment processing service (“Merchant Payment Processing Service”); and
 - (ii) the Postpaid Pay-As-You Use Enterprise plan (“PAYU Plan”).
- b. You must download GoBiz mobile application from PlayStore (for Android users) or AppStore (for Apple users)(“GoBiz App”) to use Merchant Payment Processing Service which can only be used upon U Mobile’s approval of your MID.
- c. The Plan is supplied according to:
- (i) Terms of Service in our Postpaid Sign-Up Form which includes our Fair Usage Policy and Privacy Notice;
 - (ii) these additional terms and conditions and any add-on services such as voice or SMS Postpaid Add-On Packs which are governed by separate terms and conditions,
 - (iii) the Merchant Agreement which includes the Merchant Application Form, Merchant General Terms and Conditions, Merchant Guide and Letter of Acceptance; and
 - (iii) GoBiz App and Web Terms of Use;

(collective, the “Terms”) all of which are made available on www.u.com.my and www.gobiz.com.my, respectively.

In the event of any inconsistencies between these terms listed in the documents above, the terms in the

first document shall take precedence in descending order.

- c. Under the Plan, you will receive:
- (i) 1 MID which enables you to utilise the Merchant Payment Processing Service;
 - (ii) 1 U Mobile SIM card; and
 - (iii) 1 U Mobile MSISDN.

3. Charges

- a. The charges applicable for the Plan is as follows:

Table A

Rate Plan	Enterprise PAYU		VAS – Merchant Payment Processing Service
Monthly Fee	Zero		RM28/month
Charging Block	30 sec/block		N/A
Operators	U Mobile to U Mobile	U Mobile to Other Operators	N/A
Voice (/min)	20 sen	25 sen	N/A
Video (/min)	30 sen	30 sen	N/A
SMS (/SMS)	5 sen	12 sen	N/A
MMS (/MMS)	30 sen	30 sen	N/A
Internet (/MB)	10 sen/MB		N/A

4. SIM Card

- a. You may opt not to use the SIM card provided but you are unable to terminate the SIM card subscription. If you decide to terminate the SIM card subscription, your MID will also be terminated.
- b. If you opt to use the SIM card, the usage is subject to the PAYU Plan charges as provided in **Table A**.

5. Data Usage

- a. The data usage for GoBiz App will deducted from your data allocation of your existing mobile operator subscription plan.
- b. However, if you decide to use the SIM card provided under the Plan for GoBiz App, the data

**U MOBILE POSTPAID PLAN WITH GOBIZ BASIC
THE ADDENDUM (16 AUGUST 2019)**

usage will be subject to the PAYU Plan charges specified in **Table A**.

6. Suspension

- a. U Mobile at its sole and absolute discretion reserves the right at any time without being liable to you to suspend or terminate the Plan if you breach any of the Terms.
- b. If your PAYU Plan subscription is suspended due to non-payment of the monthly bill or any actual or suspected fraudulent activities:
 - (i) you will not be charged the Monthly Fee; and
 - (ii) you can still use your MID for Merchant Payment Processing Service via the GoBiz App. However, U Mobile will hold all the monies received from the transactions performed via the Merchant Payment Processing Service from the date of suspension until your remittance of all outstanding payment due under your postpaid bill.

- b. Charges for all other services not listed in **Table A** above, such as IDD and International Roaming will not be deducted from the Monthly Fee and will be charged separately in addition to the Monthly Fee.

- c.. All prices stated in these Terms are exclusive of all current and future taxes and other similar charges such as service tax, goods and services tax, sales tax and value added tax that may be imposed by any authority.

8. Termination

a. Merchant Payment Processing Service

- (i) You may terminate the Merchant Payment Processing Service in accordance with the provisions of the Merchant Agreement.
- (ii) Upon termination of the Merchant Payment Processing Service:
 - (A) you are no longer allowed to use or access the Merchant Payment Processing Service; but
 - (B) U Mobile may, at its sole discretion terminate your PAYU Plan in accordance with the Terms.

b. PAYU Plan

- (i) If the PAYU Plan is terminated for any reason whether by you or U Mobile:
 - (A) your Plan subscription will be automatically terminated; and
 - (B) the Merchant Payment Processing Service will also be automatically terminated and you are no longer allowed to use or access the Merchant Payment Processing Service.

9. Monthly Fee

- a. You must pay the Monthly Fee in full (if any) even if you do not use the Plan to the full value of the service for the month and no part of the Monthly Fee will be carried over to the following months. Any usage exceeding the Monthly Fee will be billed to you on monthly basis. **Monthly Fee** may be used interchangeably with **Access Fee** or **Monthly Access Fee** in www.u.com.my or in your bill.

**U MOBILE POSTPAID PLAN
THE ADDENDUM (21 March 2018)**

Mobile Voice Services

Type of Service	<input type="checkbox"/> New <input type="checkbox"/> Additional <input type="checkbox"/> Upgrade/Downgrade	<input type="checkbox"/> Renewal <input type="checkbox"/> Port-In/MNP
------------------------	---	--

No	Rate Plan	Monthly Commitment (RM)	No. of lines	Contract Period (months)	Device Bundle Model	Device Price per line (RM)	Upfront Payment per line (RM)
1							
2							
3							
4							
5							
6							
7							
8							

	Based on Delivery Order
--	-------------------------

DECLARATION

I declare and confirm that I have read and agreed to be bound by the terms and conditions of this Addendum including any amendments made or to be made to them and where applicable, any additional terms and conditions in U Mobile Sdn Bhd's product information brochure, promotion and website.

Customer's Signature

Name:
NRIC No.:
Date:
Company Stamp:

In the presence of

Name:
NRIC No.:
Date:
Account Manager and Stamp: